**Resetting Parent Portal Password**

**Step 1.** Go to the Infinite Campus Parent Portal login page located on either your school’s website or the SJUSD website. Or type this into your web browser:

`go.sjusd.org/icparentportal`

You will Click the “Forgot your password” link.

**Step 2.** You will see a box appear on the bottom of the screen. This is where you will enter your personal email address.

**Step 3.** Check your email.

**Step 4.** Click or copy the link provided in your email.

**Step 5.** Create your new password. Enter your password in the first box and re-enter your password in the second box.

**Step 6.** Enter your email and password to log into your parent portal.