Parent and Community

How long will schools in SJUSD be closed?
At this point in time, we know we will be closed from March 16th through at least April 7th. The Santa Clara County Office of Education and the Santa Clara County Public Health Department have been in regular communication with all the school districts in county. SJUSD will be following all orders of local and state health authorities.

Is there a possibility that schools would remain closed longer than April 7th?
Yes. We will follow the orders of the Santa Clara County Public Health Department in conjunction with the Santa Clara County Office of Education. All school districts in Santa Clara County have pledged to work together on school closures and the reopening of schools.

How will the closures impact the school year? Will we have to make up lost days?
The Governor’s Executive Order N-26-20 allows school districts to continue to receive uninterrupted funding from the state and the closures will not impact the 175-day requirement of the instructional calendar if the District’s Superintendent certifies that the closure occurred to address COVID-19. Our school year is currently scheduled to end on June 4, 2020.

How do we continue to provide access to learning for all students?
Currently, optional instructional resources have been posted at SJUSD.org. We will continue to update them as more become available. We recommend you visit the website regularly. We recognize there are many questions about the future and we appreciate your patience as our staff work through a long-term plan to support students in the event of a lengthier closure. Teachers will be in communication with students starting this week.

Are resources available and accessible for all students, including with disabilities?
Yes. San José Unified has posted optional student resources that are available for all students on the website. Students with mild to moderate disabilities will be able to access these. We have also posted separate instructional resources for students with moderate to severe disabilities.

What about IEP meetings and assessments for special education services?
We are still clarifying expectations with the CDE and Federal Department of Education.

What can I do if I do not have access to a computing device at home?
We continue to explore options to address this issue while maintaining the Shelter in Place order. In the meantime, having students continue to read daily and write in a journal will enable them to maintain those skills.

What can I do if I do not have internet access at home?
Families without internet at home have several options available to them. Both Comcast and AT&T offer low cost/no cost internet services. Information on these programs can be found by using the links below:

- Comcast Low Cost Internet
- AT&T Low Cost Internet

My student can’t remember their password. How can they access their school accounts?
The links below provide instructions on how students can reset their passwords.

- Student Password Reset Guide
- Student Password Reset Instructions - English
- Student Password Reset Instructions - Spanish

I am not receiving email communications from San José Unified. What do I do?
We encourage you to review and update your contact information in the Infinite Campus Parent Portal. Please use the resources below to learn more.
• **Learn About the Infinite Campus Parent Portal:** [https://www.sjusd.org/your-resources/parent-resources/](https://www.sjusd.org/your-resources/parent-resources/) (Under 'More' you can update your phone number, email, and contact information using 'Family Information'.)

**Is the district providing a meal program for students during this time?**
Yes. Anyone, regardless of age, may pick up free bagged breakfasts and lunches for the duration of our school closure. Food is available at the following 10 sites from 9:00 a.m. -11:00 a.m.
- San José High: 275 North 24th Street
- Ohlone Middle: 850 North 2nd Street
- Washington Elementary: 100 Oak Street
- Canoas Elementary: 880 Wren Drive
- Learning Options: 4849 Pearl Avenue
- Grant Elementary: 470 East Jackson Street
- Hoover Middle: 1635 Park Avenue
- Galarza Elementary: 1610 Bird Avenue
- Almaden Elementary: 1295 Dentwood Drive
- Allen Elementary: 820 Steinbeck Drive

**High School Questions**

**Will the closures impact the total credits earned for my spring coursework?**
No. You will earn all the credits that you are enrolled in if you pass all of your classes. Grades and assignments were frozen on March 16. We continue to seek further guidance from the California Department of Education regarding this matter.

**Will my transcript be impacted in any way?**
No. Your transcript will not be affected in any way. It will show all courses taken this semester and full credits earned with each course with a passing grade.

**Will Advanced Placement (AP) and International Baccalaureate (IB) tests still happen?**
CollegeBoard is responding to the current situation by suspending all face-to-face testing. They are exploring in-home testing options. CollegeBoard is also providing distance learning resources for students. Please visit [http://go.sjusd.org/apremotelearning](http://go.sjusd.org/apremotelearning) for more information.

IB Exams will not be held. Students will be awarded a Diploma or Course Certificate which reflects their standard of work. Please review the communication from the IB Organization regarding this announcement.

**What about students enrolled in San Jose City Dual Enrollment courses?**
San José City College Dual Enrollment or Concurrent Enrollment courses have shifted to online instruction. Please follow instructions emailed directly to students by San Jose City College to access these courses.